

# WELCOME

Welcome to Orchard Park Pet Resort. OPAH provides a premier lodging facility available for your feline and canine companions. The resort design has twenty-two 4x6 suites with tempered glass doors, windows for natural lighting and music played daily to give pets all the comforts of home. Five suites have heated flooring to keep them cozy. Our feline friends' lodging provides 12 spacious condominiums with windows for bird watching and a large jungle gym for daily play. OPAH provides bedding, kong treats, and photos by email to all pets lodging at the facility. Orchard Park Pet Resort was designed to give your pets a home away from home.



## PET RESORT

142 Raymond Hirsch Parkway  
White House, TN 37188

Hours of Operation  
8:00-5:00 Monday-Friday  
8:00-12:00 Saturday  
Closed Sunday

[www.orchardparkvet.com](http://www.orchardparkvet.com)  
615-672-4200

OUR MISSION IS  
TO GIVE YOUR  
PET A HOME  
AWAY FROM HOME.



# PET RESORT

## Touches of Home

Orchard Park Animal Hospital recommends you bring any items from home that will make your pet's stay a happy one. This might be your pet's favorite toy, special treat, or even a picture of you that can be placed in their suite or condo. Although we provide luxury bedding, feel free to bring your pet's bed from home. We recommend you bring your pet's own food from home as this may reduce the chance of intestinal upset. All pets are fed Purina EN twice daily unless instructed otherwise by the owner. Purina EN is a balanced diet that helps reduce intestinal upset that may occur while boarding.

## Hospital and Spa Appointments

Please feel free to schedule any medical, surgical or grooming appointment that your pet needs while they are boarding at OPAH. We request that you schedule any surgical and/or grooming appointments at the same time you make your pet's reservations.

## Medical Emergencies

The unforeseen medical emergency can occur while any pet is boarding at any facility. We will contact owners or a designated family member if an emergency occurs. Boarding at a hospital facility gives the advantage of emergency care if needed.

## Tours

Feel free to visit any time. Our staff will be happy to show you around the facility and answer any questions.

## Reservations/Cancellations Policy

We recommend all reservations be made in advance. During holidays and peak boarding a \$25.00 deposit via credit card is required for each suite/condo reserved. Notification of cancellation or changes in reserved dates during holidays/peak boarding must be received 72 hours prior to check-in. Without sufficient notice, you will be charged for the full time you reserved.

## Refusal

OPAH has the right to refuse services to any vicious or uncooperative pet.

## Our Mission

Our mission is to give your pet a home away from home. When you are on vacation, they are on vacation too.

## Lodging Price Guide

### Canine Companions

\$25.00/day/suite  
\$30.00/day/heated floor suite  
\$20.00/day for daycare  
\$30.00/day/suite (holiday boarding) please request holiday schedule  
\$30/day-medical boarding (Requires technician or doctor to administer medication)  
\$15.00/day for additional pets in the same suite

There is a maximum of 2 pets per unit.

### Feline Companions

\$20.00/day/condo  
\$25.00/day/condo (holiday boarding) please request holiday schedule  
\$10.00/day for additional pets in the same condo (No more than 2 per unit)

### Additional Services

\$7.00/extended play  
\$2.00/day-medication administration  
\$1.00/day-special diet

**Extended Play** includes 20 minutes of interactive play outside (weather permitting) with staff in addition to being walked three times daily.

**Medication administration** includes any oral medication that an owner needs to have given to their pet while boarding.

**Special Diet** includes any diet that requires refrigeration or special preparation. Normal dog food and treats are not considered special diet.

**Day Boarding** (daycare) includes feeding and extended play. This is a daycare service during normal business hours. We request all daycare pets be picked up by 5:00pm.

### Amenities

•Luxury bedding •Play yard •Jungle Gym  
•Heated floors •Bird watching •Lots of TLC

**Guests get 20% off baths. Guests that lodge for 10 days or more get a free bath**

All pets must be picked up before 3 pm on departure date. Any pets picked up after 3 pm will be charged a daycare boarding fee. Any pets not picked up by 5:30pm on date of departure will be charged an additional night's board.

## Boarding Requirements

Vaccines are required for all boarding pets and may be given at time of check-in but, owners should be aware that your pet may have limited immunity due to the timing of the vaccine. OPAH recommends pets be vaccinated a minimum of 3 weeks prior to boarding.

### Vaccines Required:

**Canine:** DAPPC, DHLPP, or 3 year DAP, Bordetella, and Rabies

**Feline:** RCPC or 3 year HCP, and Rabies

Proof of vaccinations will be required so please bring a copy of your pet's medical records and/or phone number of the veterinary facility where vaccines were last given.

\*All pets are required to be free of internal parasites. A fecal exam will be performed on all pets entering the facility that are not on Interceptor or who do not have a recent negative fecal exam. If your pet's fecal is positive for internal parasites then OPAH will treat accordingly at the owner's expense.

\*All pets are required to be free of external parasites. A technician in the presence of an owner will examine all pets entering the facility. If your pet is found to have external parasites OPAH will treat accordingly at the owner's expense.

These guidelines were established to protect all pets that lodge in the resort.



Visit [orchardparkvet.com](http://orchardparkvet.com) for more information. Please download the boarding form and complete prior to arrival.